



The Five Points

The Deaf Community of Canada asks that CRTC and Government of Canada recognize and work with the following demands:

1. The existing Video Relay Services (VRS) in British Columbia and Alberta must **CONTINUE** after January 15, 2012 and a temporary VRS is provided for all Canadians until a decision is made by the Canadian Radio-television Telecommunications Commission as to future directions.
2. ALL Canadians must have **EQUAL ACCESS** to VRS with visual language interpreters for ASL and LSQ users **NOW**, and not wait until 2013.
3. We have the **FREEDOM OF CHOICE** to use any accessible VRS communication technologies that are currently available and/or those, which may be developed in the future.
4. **FLEXIBILITY** of who can provide VRS and the opportunity for a market competition of Canadian VRS products and services.
5. The Deaf Community must be **WELL-REPRESENTED** and involved with the stakeholders in the Canadian VRS industry.